

SUPREME COURT OF MONTANA

Timothy Hop v. Safeco Insurance Company of Illinois, 2011 MT 215, 361 Mont. 510

261 P.3d 981 (2011) · No. DA 10-0601 · Decided August 30, 2011

SUMMARY

The Supreme Court of Montana held that the district court abused its discretion by certifying a class action concerning residual diminished value claims against Safeco Insurance Company. The court concluded that the named plaintiff had not satisfied the statutory prerequisite requiring resolution of the underlying third-party claim before bringing an action under Montana's Unfair Trade Practices Act. It reversed the certification order and remanded with instructions to dismiss the class action without prejudice.

CASE DETAILS

COURT	Supreme Court of Montana
WRITING FOR THE COURT	Justice Patricia O. Cotter; Patricia O. Cotter; James C. Nelson; Michael E. Wheat; Beth Baker; Jim Rice
JURISDICTION	Montana
DECIDED	August 30, 2011
DOCKET	DA 10-0601
DISPOSITION	reversed_and_remanded
PROCEDURAL POSTURE	Safeco appealed the District Court's order certifying Hop's proposed class action concerning residual diminished value claims against Safeco.
STANDARD OF REVIEW	Abuse of discretion; the court reviews a district court's decision on a motion for class certification for abuse of discretion.
PRECEDENTIAL VALUE	Published Montana Supreme Court opinion
PARTIES	Safeco Insurance Company of Illinois v. Timothy Hop, individually and on behalf of all others similarly situated

TOPICS

class actions

insurance bad faith

declaratory relief insurance

standing

civil procedure

PRACTICE AREAS

Insurance law

Civil procedure

Class actions

Consumer protection

Declaratory relief

QUESTIONS PRESENTED

1. Whether the District Court abused its discretion by certifying Hop's proposed class action.
2. Whether a third-party claimant may bring a Montana Unfair Trade Practices Act claim for residual diminished value before the underlying claim has been settled or reduced to judgment.
3. Whether Hop had individual standing and sufficiently typical claims to serve as the representative of the proposed class.

HOLDINGS

1. A third-party claimant may not bring an action under Montana's Unfair Trade Practices Act for residual diminished value before the underlying claim has been settled or a judgment has been entered in the claimant's favor. Residual diminished value is not the type of promptly payable, readily ascertainable, and not reasonably disputed expense that may be pursued through a declaratory judgment action before resolution of the underlying claim.
2. Hop lacked individual standing to assert the proposed third-party claim because he had not satisfied the statutory prerequisites for bringing the action. Consequently, his claim was not sufficiently typical to support class certification.
3. The District Court abused its discretion by certifying the class before Hop satisfied the statutory requirements to bring an individual third-party action against Safeco.

KEY QUOTATIONS

“RDV, on the other hand, is not an indisputable out-of-pocket item of damages; the failure to pay it promptly will neither destroy a person's credit nor impose financial stress.” (261 P.3d 983)

“Therefore, Hop's UTPA claim against Safeco for RDV is not ripe for adjudication.” (261 P.3d 984)

FACTUAL BACKGROUND

Hop's recently acquired Chevrolet Corvette was damaged in an accident caused by a Safeco insured. Safeco paid approximately \$8,222 for evident, reasonable, and necessary repairs, but Hop also sought residual diminished value, representing the difference between the vehicle's pre-accident value and its post-repair value. Safeco did not pay the residual diminished value claim, and Hop alleged that Safeco maintained a company-wide practice of failing to investigate such claims. Hop had filed an underlying claim against the tortfeasor, but the claim had not been settled and no judgment had been entered when he sought class certification.

PROCEDURAL HISTORY

After Safeco paid the repair costs for damage to Hop's vehicle but did not pay residual diminished value, Hop filed a class action complaint seeking declaratory and injunctive relief and monetary damages. The Eighteenth

Judicial District Court certified the proposed class under M.R. Civ. P. 23. The Montana Supreme Court reversed the certification order and remanded with instructions to dismiss the class action without prejudice.

DISPOSITION

reversed_and_remanded

REMAND INSTRUCTIONS

Reverse the District Court's order granting class certification and dismiss Hop's class action without prejudice.

CASES CITED

- Gonzales v. Montana Power Co., 2010 MT 117, ¶ 10, 356 Mont. 351, 233 P.3d 328
- Ferguson v. Safeco Insurance Co. of America, 2008 MT 109, ¶ 10, 342 Mont. 380, 180 P.3d 1164
- Ridley v. Guaranty National Insurance Co., 286 Mont. 325, 951 P.2d 987 (1997)
- Safeco Insurance Co. v. Eighth Judicial District Court, 2000 MT 153, 300 Mont. 123, 2 P.3d 834
- DuBray v. Farmers Insurance Exchange, 2001 MT 251, 307 Mont. 134, 36 P.3d 897
- Prado-Steiman v. Bush, 221 F.3d 1266, 1279-1280 (11th Cir. 2000)

OPINION

COTTER, J.

261 P.3d 981 (2011) 2011 MT 215 361 Mont. 510 Timothy HOP, individually and on behalf of all others similarly situated, Plaintiff and Appellee, v. SAFECO INSURANCE COMPANY OF ILLINOIS, Defendant and Appellant. No. DA 10-0601. Supreme Court of Montana. Submitted on Briefs July 20, 2011. Decided August 30, 2011. Rehearing Denied October 4, 2011.

For Appellant: Carey E. Matovich, Brooke B. Murphy, Matovich, Keller & Murphy, P.C., Billings, Montana. For Appellee: Christopher R. Angel, Brian P. Fay, Angel, Coil & Bartlett, Bozeman, Montana. Justice PATRICIA O. COTTER delivered the Opinion of the Court. ¶ 1 Timothy Hop's automobile was damaged in an accident with a Safeco insured.

In addition to the costs of repair, Hop sought "residual diminished value" (RDV) for his vehicle. RDV is the difference between the value of a vehicle immediately before an accident and the value of the vehicle after post-accident repairs have been made. When Safeco failed to pay RDV, Hop moved the Eighteenth Judicial District Court to certify a class action against the insurer.

Hop sought, on behalf of himself and all proposed class members, injunctive and declaratory *982 relief and monetary damages. The District Court granted the motion for class certification. We reverse. ISSUE ¶ 2 A restatement of the dispositive issue on appeal is: ¶ 3 Did the District Court abuse its discretion by certifying Hop's proposed class action? FACTUAL AND PROCEDURAL

BACKGROUND ¶ 4 In October 2007, Hop acquired a 2006 Chevrolet Corvette with 4,000 miles on it.

Thirty-three days after this acquisition, on November 6, Hop's vehicle was struck by another vehicle driven by Helen Flath, a Safeco insured. It is undisputed the accident was caused by Flath's negligence. Damages to Hop's car totaled approximately \$8,222. Safeco paid the costs of the "evident reasonable and necessary repairs" to Hop's vehicle. ¶ 5 In addition to the obvious physical damage to his car, Hop claimed that the vehicle sustained residual diminished value.

He asserted that the amount Safeco paid to repair his car did not fully compensate him because it did not include damages for RDV. In December 2007, Hop demanded RDV compensation from Safeco. Safeco agreed to investigate Hop's RDV claim and sent a letter to Hop's attorney advising him so. Safeco erroneously sent this letter to the wrong law firm and Hop's attorney never received it.

After not hearing from Hop or Hop's attorney, Safeco closed the file on Hop's claim in January 2008 without compensating Hop for RDV. ¶ 6 In March 2008, Hop filed a Class Action Complaint for Declaratory Relief in the District Court. Hop argued that Safeco had a company-wide policy of refusing to investigate RDV claims of third parties whose vehicles were damaged by a Safeco insured.

Hop asserted that the many people whose vehicles were damaged by a Safeco insured and who were not paid RDV by Safeco constituted a class for purposes of a class action suit against Safeco. He sought a declaration that Safeco was required to investigate and pay the class members for RDV, certification of class members, an order requiring Safeco to identify and advise each class member of the lawsuit and potential entitlement to further insurance benefits, an order requiring "immediate payment to each and every Class Member" of the RDV of their vehicle with interest, and costs and attorney fees. ¶ 7 The District Court found that while Safeco claimed to acknowledge RDV as a possible element of damages in a Montana property damage claim, it does not investigate such claims unless a third party claimant specifically demands compensation for RDV.

Furthermore, Safeco has no written procedures for investigating RDV claims. As a result, the court found, Safeco has failed to investigate and pay "virtually every RDV claim in Montana." ¶ 8 After analysis of M.R. Civ. P. 23(a) and (b), the District Court concluded that the prerequisites of Rule 23(a) were satisfied and certification of the class identified by Hop was appropriate under Rule 23(b)(2).

Safeco appeals. STANDARD OF REVIEW ¶ 9 We review a district court's decision on a motion for class certification for an abuse of discretion. *Gonzales v. Mont. Power Co.*, 2010 MT 117, ¶ 10, 356 Mont. 351, 233 P.3d 328 (citing *Ferguson v. Safeco Ins. Co. of Am.*, 2008 MT 109, ¶ 10, 342

Mont. 380, 180 P.3d 1164). DISCUSSION ¶ 10 Did the District Court abuse its discretion by certifying Hop's proposed class action? ¶ 11 In his Class Action Complaint, Hop contends that Safeco is violating the Unfair Trade Practices Act (UTPA), Title 13, chapter 18, MCA.

Referencing RDV claims, Hop maintains that Safeco has "with such frequency as to indicate a general business practice" failed "to adopt and implement reasonable standards for the prompt investigation of claims arising under insurance policies," and has "refuse[d] to pay claims without conducting a reasonable investigation *983 based upon all available information."

Section 33-18-201(3) and (4), MCA. ¶ 12 Safeco counters that Hop may not sue the insurer directly until he has met the applicable statutory requirements. Section 33-18-242(1), MCA, provides that insureds and third parties may bring an independent action against an insurer for violations of certain subsections of § 33-18-201, MCA, including but not limited to § 33-18-201(4), MCA, i.e., refusal to pay claims without a reasonable investigation.

While § 33-18-242, MCA, allows for independent actions, it places some restrictions on these cases. One such restriction applies to Hop's claim. ¶ 13 We glean from the record before us that Hop has filed a complaint against Flath for additional damages but has not yet served her, nor have Hop and Safeco on behalf of Flath reached a settlement of Hop's underlying claim for RDV damages to his vehicle.

Seemingly, this would be a bar to Hop's present third party UTPA claim because § 33-18-242(6)(b), MCA, provides that "[a] third-party claimant may not file an action under this section until after the underlying claim has been settled or a judgment entered in favor of the claimant on the underlying claim." ¶ 14 Hop, however, argues that the requirements of § 33-18-242(6)(b), MCA, are inapplicable because he is seeking declaratory relief under the Uniform Declaratory Judgments Act (UDJA), Title 27, chapter 8, MCA.

He relies upon *Ridley v. Guaranty Natl. Ins. Co.*, 286 Mont. 325, 951 P.2d 987 (1997), for the proposition that he may bring his declaratory judgment action despite the absence of any judgment in or settlement of his underlying claim. ¶ 15 In *Ridley*, Ridley was injured in an automobile accident that was primarily caused by the negligence of the other driver, an insured with Guaranty National Insurance Company.

Guaranty acknowledged its liability but refused to pay Ridley's medical expenses in advance of final settlement of Ridley's claim. *Ridley*, 286 Mont. at 328, 951 P.2d at 989. Ridley sued under both UDJA §§ 27-8-201, -202, MCA, and UTPA § 33-18-201, MCA, and the district court ruled in favor of Guaranty. This Court reversed, holding that, under §§ 33-18-201(6) and (13), MCA, of the UTPA, an insurer is obligated to pay an injured third party's medical expenses before final settlement if liability is reasonably clear.

Ridley, 286 Mont. at 334, 951 P.2d at 992. Ridley subsequently has been interpreted to allow a declaratory judgment proceeding before an underlying § 33-18-242(6)(b), MCA, case is completed for advance payment of expenses "not reasonably in dispute." *Safeco Ins. Co. v. Eighth Jud. Dist. Ct.*, 2000 MT 153, 300 Mont. 123, 2 P.3d 834; *DuBray v. Farmers Ins. Exchange*, 2001 MT 251, 307 Mont.

134, 36 P.3d 897. ¶ 16 Hop insists that he is not seeking monetary damages in a bad faith action pursuant § 33-18-242, MCA; rather, he is seeking declaratory and injunctive relief. He asserts that "[t]he Ridley related [sic] relief that [he] and the class seek is but a small portion of the relief being sought. Hop's protests notwithstanding, and acknowledging Hop's requests for declaratory and injunctive relief, the fact remains that Hop is also undeniably seeking monetary damages in the form of RDV for himself and all proposed class members.

We therefore must determine whether the type of damages Hop is seeking is akin to the advance payment of expenses not reasonably in dispute, as allowed in Ridley. ¶ 17 We conclude Hop's reliance on Ridley in an attempt to bypass the provisions of § 33-18-242(6)(b), MCA, is misplaced. Hop is seeking money damages that are readily distinguishable from the types of advance damages paid in Ridley, DuBray and Safeco, i.e., medical expenses and lost wages not reasonably in dispute.

We reasoned in Ridley that where an insured tortfeasor is clearly at fault and the medical bills and lost wages incurred by the claimant are plainly ascertainable, public policy dictates that mandatory liability insurance pay such expenses in a timely fashion so as not to "devastat[e]... a family of average income." Ridley, 286 Mont. at 335, 951 P.2d 987. Medical expenses must be promptly paid and wage loss promptly reimbursed so as not to overwhelm an injured accident victim.

RDV, on the other hand, is not an indisputable out-of-pocket *984 item of damages; the failure to pay it promptly will neither destroy a person's credit nor impose financial stress. ¶ 18 When considering what type of damages Ridley contemplates as being immediately payable by the insurer, and thus allowable without there first being a third party action resolved by settlement or judgment, DuBray is instructive.

DuBray, like Hop, filed a declaratory action in which he also sought damages. We held in DuBray that medical expenses and lost wages are the types of obligations that are "not reasonably in dispute," and are therefore payable promptly before settlement or judgment of the underlying claim. DuBray, ¶ 14.

However, we affirmed the district court's dismissal of DuBray's request for other actual damages such as compensation for pain, discomfort, mental distress, and punitive damages. We said that "the general and punitive damages DuBray sought in his complaint were not authorized pursuant to Ridley." DuBray, ¶ 16.

Thus, to the extent his complaint for declaratory judgment also sought general damages, we affirmed the decision of the district court to dismiss DuBray's declaratory action in part "on the basis that DuBray's complaint was effectively a bad faith action barred by § 33-18-242(6)(b), MCA." DuBray, ¶ 1. ¶ 19 Similarly, RDV does not qualify as the type of damage that must be paid in advance as "not reasonably in dispute."

Unlike medical expenses and wage loss, lack of advance payment of RDV will not financially overwhelm an accident victim. Moreover, such claims are wholly subjective in nature and not plainly ascertainable in amount. Furthermore and again unlike the instance of medical bills and lost wages this Court has not yet addressed the question of whether insurers in Montana have an obligation to pay RDV claims at all, much less in advance.

This being so, Ridley and DuBray do not support Hop's contention that he may seek RDV under the UDJA without first meeting the requirements of § 33-18-242(6)(b), MCA. Therefore, Hop's UTPA claim against Safeco for RDV is not ripe for adjudication. ¶ 20 Returning to M.R. Civ. P. 23(a), one of the requisites of the rule is that the claims of the representative party must be typical of the claims of the class.

There cannot be typicality sufficient to satisfy the rule unless the named representative has individual standing to raise the legal claims of the class. *Prado-Steiman v. Bush*, 221 F.3d 1266, 1279-80 (11th Cir.Fla.2000).

As the foregoing discussion demonstrates, Hop has not yet met the requirements of § 33-18-242(6), MCA. He therefore does not have individual standing to raise his claim, nor does he have the requisite typicality to raise a claim on behalf of the class he purports to represent. CONCLUSION ¶ 21 For the foregoing reasons, we conclude the District Court abused its discretion in certifying a class action before Hop had satisfied the statutory requirements to bring an individual third party action against Safeco.

We therefore reverse the District Court's order granting Hop's motion for certification and remand with instructions to dismiss Hop's class action without prejudice. We concur: JAMES C. NELSON, MICHAEL E. WHEAT, BETH BAKER and JIM RICE, JJ.