

**UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF  
TEXAS, DALLAS DIVISION**

**Brittany Wright v. A&O Enterprises, Inc.**

Wright · No. 3:25-cv-00080-S · Decided November 24, 2025

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**OPINION**

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION BRITTANY WRIGHT, § § Plaintiff, § § v. § Case No. 3:25-cv-00080-S §  
A&O ENTERPRISES, INC, § § Defendant. § FINDINGS, CONCLUSIONS, AND  
RECOMMENDATION OF THE UNITED STATES MAGISTRATE JUDGE Before the Court is  
Plaintiff Brittany Wright’s Motion for Default Judgment (ECF No. 12), which the District Judge  
referred to the undersigned for findings and a recommendation (ECF No. 13).

For the reasons explained below, the District Judge should DENY the Motion. Background On  
January 13, 2025, Plaintiff filed this copyright infringement action against Defendant A&O  
Enterprises Inc. See Compl. ¶ 1 (ECF No. 1). Defendant has not appeared, answered, or otherwise  
responded to the lawsuit.

In May 2025, the Clerk entered a default against Defendant (ECF No. 11), and on June 17, 2025,  
Plaintiff moved for entry of a default judgment (ECF No. 12). In her Complaint, Plaintiff alleges  
that Defendant is a Texas corporation whose owner and registered agent is “Aaron Roberts,  
located at 5050 Quorum Drive, Suite 700, Dallas, Texas 75254.” See Compl. ¶ 3.

On January 14, 2025, Plaintiff attempted to effect service on Defendant through its registered  
agent, “Aaron Jones,” at “505 Quorum Drive” but learned that Defendant was no longer a tenant  
at the Quorum Drive location and had “been gone for over a year.” See Mot. Ext. Time to Serve ¶  
4 (ECF No. 7); *id.* at Rothman Decl. ¶ 6 (ECF No. 7-1); Mot. Def. J. 3 (ECF No. 12).

Plaintiff’s process server then made several unsuccessful attempts to serve Defendant through its  
registered agent at various other addresses. See Mot. Def. J. at 3–5 (ECF No. 12); see also Mot.  
Ext. Time to Serve at Ex. 1, Camplen Decl. Diligence (ECF No. 7-2); *id.* at Ex. 4, Buskirk Decl.  
Diligence (ECF No. 7-5). Plaintiff moved for, and was granted, additional time to serve  
Defendant.

See Order (ECF No. 8). Plaintiff asserts that, on April 14, 2025, she served Defendant “via  
personal service, by serving Minnie Barnhart, who is authorized to accept service,” and points to  
the Return of Service (ECF No. 9) as proof. See Mot. Def. J. at 5 (emphasis added). But the  
Return of Service does not establish personal service on Defendant; rather, the Return of Service  
states that the summons and complaint was served on Defendant, “c/o Secretary of State,” and that

process was left with “Minnie Barnhart, Authorized to Accept Service – Texas Secretary of State.” See Return of Service (ECF No. 9).

Furthermore, the actual certificate from the Secretary of State itself—more commonly known as a Whitney certificate—proving that process was served on Defendant is not in the record. Legal Standard Rule 55 governs the entry of default and default judgment. See Fed. R. Civ. P. 55. Three steps are required to obtain a default judgment: (1) default by the defendant; (2) entry of default by the Clerk’s office; and (3) entry of a default judgment by the court.

See, e.g., *New York Life Ins. Co. v. Brown*, 84 F.3d 137, 141 (5th Cir. 1996). A “default” (step one) occurs when a defendant has failed to plead or otherwise respond within the time required by the Federal Rules of Civil Procedure. *Id.* The Clerk will “enter a default” (step two) when the party’s default is established by an affidavit or otherwise. *Id.* (citing Fed.

R. Civ. P. 55(a)). And finally, after the clerk’s entry of default, a plaintiff may apply to the court for a “default judgment” (step three). *Id.* But a court may not enter a default judgment unless it has personal jurisdiction over a defendant. *Certain Underwriters at Lloyd’s v. Moral Transp., LLC*, 2021 WL 2598690 (N.D. Tex. June 4, 2021) (Rutherford, J.), rec. adopted, 2021 WL 2589691 (N.D.

Tex. June 23, 2021) (Kinkeade J.). And “a federal court lacks personal jurisdiction over a defendant unless the defendant was served with process in accordance with Rule 4 of the Federal Rules of Civil Procedure.” *Dan- Bunkering (Am.), Inc. v. Ichor Oil, LLC*, 561 F. Supp. 3d 710, 714 (N.D. Tex. 2021) (Scholer, J.).

Under Rule 4, a plaintiff may effectuate service of process “in any manner permissible within the forum state.” *Id.* (citing Fed. R. Civ. P. 4(e)). Thus, the Court must evaluate propriety of service under Texas law. *Id.* (citing *Thompson v. Deutsche Bank Nat’l Trust Co.*, 775 F.3d 298, 303 (5th Cir. 2014)). “Texas law requires ‘that strict compliance with the rules for service of process affirmatively appear on the record in order for a default judgment to withstand a direct attack.’” *Id.* (quoting *Primate Const., Inc. v. Silver*, 884 S.W.2d 151, 152 (Tex.

1994)). Texas law does not create presumptions in favor of valid issuance, service, or return of citation. *Id.* (citing *Primate Const.*, 884 S.W.2d at 152). Nor does it allow inferences regarding jurisdictional facts. *Id.* (citing *Allodial Ltd. P’ship v. Susan Barilich, P.C.*, 184 S.W.3d 405, 408 (Tex. App.—Dallas 2006, no pet.)).

Therefore, at the time default judgment is entered, the record must affirmatively show that “citation was properly served.” See *id.* (citing *Le Nguyen v. Lopez*, 582 S.W.3d 468, 471 (Tex. App.—Amarillo 2018), opinion modified on reh’g, 2018 WL 5093286 (Tex. App.—Amarillo Oct. 18, 2018) (en banc)). Texas law permits service on a Texas corporation through the Texas Secretary

of State only if the record affirmatively shows “the registered agent cannot with reasonable diligence be found at the registered office.” Tex. Bus.

Orgs. Code § 5.251(1)(B); see also Nat’l Multiple Sclerosis Soc’y v. Rice, 29 S.W.3d 174, 176 (Tex. App.—Eastland 2000, no pet.). If substituted service on a corporation is permitted, a plaintiff may effectuate service by “delivering duplicate copies of the process” to the Secretary of State and paying the required fee. Tex. Bus. Orgs. Code § 5.252(a).

The Secretary then forwards the process to the corporation and issues a certificate of service. *Id.* at § 5.253. This certificate of service, called a Whitney certificate, “conclusively establishes that process was served” and is “essential to establish the jurisdiction of the court over the defendants’ persons.” See *Dan-Bunkering*, 561 F. Supp. 3d at 715; See *Whitney v. L & L Realty Corp.*, 500 S.W.2d 94, 96 (Tex.

1973). Without a Whitney certificate in the record, a court lacks personal jurisdiction over a defendant and cannot enter a default judgment. See *id.* Analysis In her Motion for Default Judgment, Plaintiff asserts that, on April 14, 2025, Defendant was served “via personal service, by serving Minnie Barnhart, who is authorized to accept service,” and points to the Return of Service (ECF No. 9) as proof.

See Mot. Def. J. at 5 (emphasis added). But the Return of Service states that process was served on A&O Enterprises Inc, “c/o Secretary of State,” and that process was left with “Minnie Barnhart, Authorized to Accept Service – Texas Secretary of State.” See Return of Service (ECF No. 9).

The Return of Service, therefore, does not establish that Defendant was “personally served,” but rather that Defendant was served via substituted service on the Texas Secretary of State. C.f. Tex. Rule Civ P. 106(a) (setting forth methods of personal service under Texas law); See Tex. Bus. Orgs. Code § 5.251(1)(B) (permitting substituted service on Texas Secretary of State).

Nevertheless, the record before the Court establishes that Plaintiff exercised due diligence in trying to serve Defendant, could not do so, and could therefore effect service through the Secretary of State. See Tex. Bus. Orgs. Code § 5.251(1)(B). Absent from the record, however, is the actual certificate from the Secretary of State (the Whitney Certificate) proving that service was completed.

See *Whitney*, 500 S.W.2d at 96. Instead, the record contains only a declaration from Plaintiff’s process server stating that process was left with the Secretary of State. That declaration does not certify that the citation was forwarded to Defendant, and Texas law does not permit the Court to presume proper service. See *Primate Const.*, 884 S.W.2d at 152.

Thus, without a Whitney certificate from the Secretary of State, the record here lacks proof of proper service. See *Whitney*, 500 S.W.2d at 96. And without proof of service, this Court lacks personal jurisdiction over Defendant and cannot enter a default judgment. See *id.*; see also *Dan-Bunkering*, 561 F. Supp. 3d at 714. Recommendation For the reasons stated, the undersigned RECOMMENDS the District Judge DENY Plaintiff's Motion for Default Judgment.

SO RECOMMENDED. TR JO) November 24, 2025. fe Z Ses REBECCA RUTHERFORD UNITED STATES MAGISTRATE JUDGE INSTRUCTIONS FOR SERVICE AND NOTICE OF RIGHT TO APPEAL/OBJECT A copy of this report and recommendation shall be served on all parties in the manner provided by law. Any party who objects to any part of this report and recommendation must file specific written objections within 14 days after being served with a copy.

See 28 U.S.C. § 636(b)(); Fed. R. Civ. P. 72(b). To be specific, an objection must identify the specific finding or recommendation to which objection is made, state the basis for the objection, and specify the place in the magistrate judge's report and recommendation where the disputed determination is found. An objection that merely incorporates by reference or refers to the briefing before the magistrate judge is not specific.

Failure to file specific written objections will bar the aggrieved party from appealing the factual findings and legal conclusions of the magistrate judge that are accepted or adopted by the district court, except upon grounds of plain error. See *Douglass v. United Servs. Auto. Ass'n*, 79 F.3d 1415, 1417 (5th Cir. 1996).