

**DISTRICT COURT OF APPEAL OF THE STATE OF FLORIDA, FIFTH
DISTRICT**

**Progressive Select Insurance Company v. Emergency Physicians,
Inc., d/b/a Emergency Resources Group, as Assignee of Michelle
Archer**

Progressive Select Insurance Co. · No. 5D21-967 · Decided June 17, 2022

SUMMARY

The Florida Fifth District Court of Appeal reversed a summary judgment awarding priority to an emergency medical provider’s claim for payment under Florida’s personal injury protection statutes. The court held that when an insurer receives emergency and non-emergency medical bills on the same day and the precise order of receipt cannot be established, the statutes do not require the non-emergency bill to be applied to the deductible first. The case was remanded for further proceedings.

CASE DETAILS

COURT	District Court of Appeal of the State of Florida, Fifth District
WRITING FOR THE COURT	WALLIS, J.; Wallis, J.; Evander, J.; Wozniak, J.
JURISDICTION	Florida
DECIDED	June 17, 2022
DOCKET	5D21-967
DISPOSITION	reversed_and_remanded
PROCEDURAL POSTURE	Progressive appealed an order granting Emergency Physicians' motion for summary judgment in an action seeking additional payment of personal injury protection benefits.
STANDARD OF REVIEW	Not expressly stated in the opinion; the appeal concerns competing motions for summary judgment.
PRECEDENTIAL VALUE	Published opinion of the Florida Fifth District Court of Appeal; precedential value is not otherwise stated in the source.
PARTIES	Progressive Select Insurance Company v. Emergency Physicians, Inc., d/b/a Emergency Resources Group, as Assignee of Michelle Archer

TOPICS

insurance coverage

statutory interpretation

plain meaning rule

appellate procedure

standard of review

PRACTICE AREAS

insurance

personal injury protection benefits

statutory interpretation

appellate procedure

QUESTIONS PRESENTED

1. When an insurer receives an emergency provider's bill and a non-emergency provider's bill on the same day, without evidence establishing the precise order of receipt, must the insurer apply the non-emergency provider's bill to the deductible first so that the emergency provider's bill is paid in full?
2. Do sections 627.736(4)(c) and 627.739(2), Florida Statutes (2015), require emergency-provider claims to be prioritized over non-emergency claims for purposes of applying a policy deductible?

HOLDINGS

1. An insurer is not required to apply the non-emergency provider's bill to the deductible first merely because the insurer cannot establish which of two same-day bills it received first. The trial court therefore had no legal basis to require prioritization in the manner advocated by Emergency Physicians.

KEY QUOTATIONS

“Therefore, based on the facts and the law applicable to this case we hold that the trial court had no legal basis in which to rule that an insurer must prioritize an emergency service provider's claim in the manner advocated by ERG.” (at 5)

“Accepting ERG's argument, the trial court's ruling would expand the law beyond this Court's opinion in Mercury and the plain text of the aforementioned statutes.” (at 5)

FACTUAL BACKGROUND

Michelle Archer was insured under an automobile policy issued by Progressive and was injured in an automobile accident. Emergency Physicians provided emergency medical care and submitted a bill under section 627.736(4)(c), Florida Statutes (2015), while another, non-emergency provider also submitted a bill on the same day. Progressive processed the emergency provider's bill first, applied it to the deductible, and after the deductible was met paid the balance of that bill and the non-emergency provider's bill in full. Progressive had no procedure or records establishing the precise time of receipt of the two bills.

PROCEDURAL HISTORY

After an automobile accident, Emergency Physicians submitted an emergency medical-services bill to Progressive under Florida's PIP statute. Progressive applied the bill to the policy deductible, exhausted the deductible, and then paid the remaining amount of the emergency provider's bill and a non-emergency provider's bill. Emergency Physicians sued, and the county court granted its motion for summary judgment, ruling that the emergency provider's claim had to be prioritized. The Fifth District reversed and remanded.

DISPOSITION

reversed_and_remanded

REMAND INSTRUCTIONS

The order granting Emergency Physicians' motion for summary judgment was reversed and the matter was remanded for further proceedings.

CASES CITED

- Mercury Insurance Co. of Florida v. Emergency Physicians of Central Florida, LLP, 182 So. 3d 661 (Fla. 5th DCA 2015)

OPINION

PER CURIAM.

IN THE DISTRICT COURT OF APPEAL OF THE STATE OF FLORIDA FIFTH DISTRICT
NOT FINAL UNTIL TIME EXPIRES TO FILE MOTION FOR REHEARING AND
DISPOSITION THEREOF IF FILED PROGRESSIVE SELECT INSURANCE COMPANY,
Appellant, v. Case No. 5D21-967 LT Case No. 2015-21195-CONS EMERGENCY PHYSICIANS,
INC., D/B/A EMERGENCY RESOURCES GROUP, AS ASSIGNEE OF MICHELLE ARCHER,
Appellee. _____/ Opinion filed June 17, 2022 Appeal from
the County Court for Volusia County, Wesley Heidt, Judge.

Michael C. Clarke and Jennifer L. Emerson, of Kubicki Draper, P.A., Tampa, for Appellant. Chad A. Barr and Dalton L. Gray, of Law Office of Chad A. Barr, P.A., Altamonte Springs, for Appellee. WALLIS, J. Progressive Select Insurance Company (hereinafter "Progressive") appeals an order granting summary judgment in favor of Emergency Physicians, Inc., doing business as Emergency Resources Group (hereinafter "ERG"), after the trial court held that ERG's claim should be prioritized for payment due to its status as an emergency service provider.

We reverse. Progressive issued an auto insurance policy covering Michelle Archer, who was involved in an automobile accident. ERG provided emergency medical care to Archer and submitted a bill for those services pursuant to section 627.736(4)(c), Florida Statutes (2015).

The record reflects that other providers submitted bills to Progressive in relation to this accident and, in fact, a non-emergency care provider submitted a bill to Progressive on the same day that ERG submitted its bill. Progressive processed ERG's bill first and applied it to the policy deductible. Once the deductible was met, it paid the remainder of ERG's bill and it paid the non-emergency provider's bill in full.

Thereafter, ERG sued Progressive alleging that it failed to pay the full amount requested. ERG's position, as an emergency care provider, in the trial court, was that Progressive improperly applied

its medical bill against the policy's deductible first because Progressive received bills from both ERG and a non-emergency care provider on the same day. And the 2 testimony established that Progressive did not have procedures in place that could identify the precise time during the day that each bill was received.

In other words, there was no evidence demonstrating if ERG's bill was received before the non-emergency provider's bill, or vice versa. Thus, ERG argued that in a situation such as this one where it is unclear which bill Progressive received first on the day in question, Progressive should have prioritized the emergency care provider by applying the non-emergency care provider's bill to the deductible first.

Progressive filed a Motion for Summary Judgment explaining that ERG's bill was properly processed first against the deductible, resulting in the exhaustion of the deductible and the beginning of coverage pursuant to the Florida PIP Statute. ERG filed a competing Motion for Summary Judgment arguing that Progressive's inability to provide a precise order of receipt of these two bills justifies the application of the non-emergency provider's bill against the deductible first.

The trial court ultimately granted ERG's motion, holding that an emergency service provider's claim should be prioritized. In so holding, the trial court appeared to apply sections 627.736(4)(c), 627.739(2), Florida Statutes (2015), and *Mercury Insurance Co. of Florida v. Emergency Physicians of Central Florida, LLP*, 182 So. 3d 661 (Fla. 5th DCA 2015), as support.

3 The specific question before us is: when multiple bills are received by an insurer on the same day with one being from an emergency provider and another from a non-emergency provider, without any evidence establishing a precise order of receipt, must the insurer apply the non-emergency provider's bill to the deductible first, thereby prioritizing the full payment of the emergency provider's bill?

The trial court answered this question in the affirmative, in favor of ERG. Our readings of the applicable statutes and Mercury require that we reach a different result. Section 627.736(4)(c) states in relevant part: Upon receiving notice of an accident that is potentially covered by [PIP] benefits, the insurer must reserve \$5,000 of [PIP] benefits for payment to physicians licensed under chapter 458 or chapter 459 or dentists licensed under chapter 466 who provide emergency services and care, as defined in s. 395.002, or who provide hospital inpatient care.

The amount required to be held in reserve may be used only to pay claims from such physicians or dentists until 30 days after the date the insurer receives notice of the accident. After the 30-day period, any amount of the reserve for which the insurer has not received notice of such claims may be used by the insurer to pay other claims. (emphasis added). Additionally, section 627.739(2)

states: Insurers shall offer to each applicant and to each policyholder, upon the renewal of an existing policy, deductibles, in amounts of \$250, \$500, and \$1,000.

The deductible amount must be applied to 100 percent of the expenses and losses described in 4 s. 627.736. After the deductible is met, each insured is eligible to receive up to \$10,000 in total benefits described in s. 627.736(1).

However, this subsection shall not be applied to reduce the amount of any benefits received in accordance with s. 627.736(1)(c). (emphasis added). In Mercury, this Court explained that these two provisions require that an emergency service provider's bill "will be prioritized for payment; however, any such payment will be subject to any deductibles that exist in the insurance contract between the insured and the insurer."

182 So. 3d at 668.1 Mercury further states that section 627.739(2) requires that any policy deductible must be applied to 100 percent of bills submitted and that the statute makes "no distinction between bills submitted by an emergency service provider and bills submitted by a non-emergency service provider." Id. at 667.

Therefore, based on the facts and the law applicable to this case we hold that the trial court had no legal basis in which to rule that an insurer must prioritize an emergency service provider's claim in the manner advocated by ERG. Accepting ERG's argument, the trial court's ruling would 1 The Mercury opinion examined these same statutes albeit in a factually different scenario where an insurer was not faced with the receipt of multiple bills on the same day.

5 expand the law beyond this Court's opinion in Mercury and the plain text of the aforementioned statutes. REVERSED and REMANDED. EVANDER and WOZNIAK, JJ., concur. 6