

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF
CALIFORNIA

**MacPherson-Pomeroy v. North American Company for Life and
Health Insurance**

MacPherson-Pomeroy · No. 1:20-cv-00092-KES-BAM · Decided June 20, 2025

OPINION

MacPherson-Pomeroy v. North American Company for Life and Health Insurance

PER CURIAM.

1 2 3 4 5 6 7 8

9 UNITED STATES DISTRICT COURT

10 EASTERN DISTRICT OF CALIFORNIA

11

12 BARBARA MACPHERSON-POMEROY, No. 1:20-cv-00092-KES-BAM

13 Plaintiff,

14 v. ORDER GRANTING IN PART AND

DENYING IN PART DEFENDANT’S

15 NORTH AMERICAN COMPANY FOR MOTION FOR SUMMARY JUDGMENT

LIFE AND HEALTH INSURANCE, an

16 Iowa corporation; and DOES 1 through Doc. 134 100, 17 Defendants. 18 19 20 This action
concerns plaintiff Barbara MacPherson-Pomeroy’s claims for breach of 21 contract and breach of
the implied covenant of good faith and fair dealing against defendant 22 North American
Company for Life and Health Insurance (“North American”). Doc. 1. 23 MacPherson-Pomeroy
alleges that, following her submission of a claim as the beneficiary on her 24 late husband’s life
insurance policy, North American failed in its duty to reasonably investigate, 25 evaluate, and
determine coverage for the claim, and failed to abide by the contractual terms of 26 the policy, by
unreasonably delaying in paying her the insurance proceeds. See generally *id.* 27 After
MacPherson-Pomeroy filed this action in December 2019, North American filed a 28
counterclaim and third-party complaint for interpleader on February 21, 2020. Doc. 14. The 1
interpleader claim was previously resolved by the Court and the insurance proceeds were ordered
2 paid to MacPherson-Pomeroy. See Docs. 149, 154. North American moved for summary 3
judgment on MacPherson-Pomeroy’s claims for breach of contract and breach of the covenant of 4
good faith and fair dealing. Doc. 134. North American argues that its interpleading of the 5
insurance funds absolves it of liability on MacPherson-Pomeroy’s claims. See generally *id.* For 6
the reasons stated below, North American’s motion is granted in part and denied in part. 7 I.
Relevant Facts and Procedural History 8 The record, viewed in the light most favorable to

MacPherson-Pomeroy, shows the 9 following: In or about June 2013, Casey MacPherson-Pomeroy (“Casey”), MacPherson- 10 Pomeroy’s husband, purchased a life insurance policy from North American, with a face value 11 of \$1,000,000 and a policy effective date of July 11, 2013 (“Policy”).¹ Plaintiff’s Opposition to 12 Defendant’s Statement of Undisputed Material Facts, Doc. 137-1 (“SUMF”) No. 1. 13 MacPherson-Pomeroy was the primary beneficiary under the Policy. Id. No. 2. In May 2014, 14 Casey increased the face value of the Policy to \$1,500,000 effective July 11, 2014. Id. No. 3. 15 On July 17, 2018, Casey added Melanie Rodriguez and Debanee MacPherson-Udall as 16 contingent beneficiaries under the Policy, with a 75 percent and 25 percent interest, respectively. 17 Id. No. 4. Casey and MacPherson-Pomeroy moved to the island of Anguilla in August 2018. Id.

18 No. 6.

19 On December 30, 2018, Casey, MacPherson-Pomeroy, and four friends who were 20 visiting them from the United States walked from the MacPherson-Pomeroy’s apartment to an 21 outdoor beach bar. Id. Nos. 7–8. While walking home from the beach bar, Casey, MacPherson- 22 Pomeroy, and one of their friends each drank an alcoholic drink from the same plastic cup, 23 which had earlier been left unattended for a short period of time. Id. No. 9. Shortly after 24 arriving home, all three became seriously ill from the drink and they were hospitalized for 25 medical treatment. Id. No. 10. MacPherson-Pomeroy recovered, but she learned several days 26 later that Casey and their friend had died. Id. No. 11. Casey died in Anguilla on December 31, 27 1 To avoid confusion, this Order refers to Casey MacPherson-Pomeroy as “Casey,” and to 28 plaintiff Barbara MacPherson-Pomeroy as “MacPherson-Pomeroy.” 1 2018. Id. No. 12. The Policy was in effect at the time of Casey’s death. Id. No. 13. 2 MacPherson-Pomeroy and the three other friends who were also at the bar that evening 3 were detained and questioned by the Royal Anguilla Police Force for two to three days following 4 Casey’s death and were then released. Doc. 137-4 at 61; SUMF No. 14; Plaintiff’s Additional 5 Material Facts, Doc. 137-3 (“AMF”) No. 2. Neither MacPherson-Pomeroy nor the other three 6 individuals were ever identified as suspects, or arrested or charged, in connection with the death. 7 On January 4, 2019, North American was notified of Casey’s death. AMF No. 7. That 8 same day, it sent a letter to MacPherson-Pomeroy requesting that she provide a death certificate 9 and complete a claimant’s statement. SUMF No. 15. On January 18, 2019, North American 10 received a proof of death signed by MacPherson-Pomeroy along with a death certificate for 11 Casey. Doc. 134-4 at 176–79; id. No. 16. After North American received the death certificate, 12 which reflected that Casey had died outside the United States, it classified the claims 13 investigation as an “escalated claim” because he died in a foreign country. SUMF No. 17. 14 North American then requested and received additional documents from MacPherson- 15 Pomeroy, including an original death certificate, the complete Proof of Death Claimant’s 16 Statement, a completed Foreign Death Questionnaire, and a Report of Death of American 17 Citizen Abroad. Id. No. 18; AMF No. 10. Casey’s death certificate listed his cause of death as 18 “A. acute pulmonary edema and hemorrhage, B. acute cardiac toxicity

with cardiac ischemia, C. 19 seizures, D. hyperthermia,” with no manner of death listed. Id. No. 19. On March 13, 2019, 20 Claims Specialist Brad Schaefer sent the claim to his manager for escalated review, pursuant to 21 North American’s Escalated Claims Review manual. Id. Nos. 20-21. On April 2, 2019, North 22 American sent a letter to MacPherson-Pomeroy acknowledging receipt of the documents that she 23 provided in February 2019 and requesting additional documentation from the Anguilla hospital 24 where Casey was treated. Id. No. 22. North American did not initially receive the information 25 from the hospital. Doc. 134-4 at 230. 26 On May 9, 2019, in-house counsel for North American contacted a third-party 27 investigation entity, Diligence International Group (“Diligence”), for a quote estimate for a 28 potential investigation by Diligence into Casey’s death. Id. No. 23. On May 13, 2019, North 1 American retained Diligence to investigate Casey’s death. Doc. 134-4 at 232. Between May 2 and July 2019, North American and Diligence regularly communicated via email on the status of 3 Diligence’s investigation. 4 On July 12, 2019, Diligence issued its death verification report, confirming that Casey’s 5 death was due to the reasons stated in his death certificate.² SUMF No. 27; Doc. 137-4 at 138. 6 Diligence continued to communicate with Anguilla authorities to obtain further information on 7 the Anguilla investigation into Casey’s death. Id. In late July 2019, Diligence learned that the 8 Anguilla coroner had initiated an inquest into Casey’s death and that the coroner was seeking to 9 have MacPherson-Pomeroy and others testify. Doc. 134-4 at 239. MacPherson-Pomeroy did 10 not return to Anguilla to participate in the inquest hearing held on September 25, 2019. See 11 SUMF Nos. 30, 32. The Anguilla coroner never identified MacPherson-Pomeroy as a suspect. 12 AMF No. 6. Thereafter, from August to December 2019, Diligence sent updates to North 13 American stating that the coroner’s inquiry remained open and that MacPherson-Pomeroy had 14 not accepted a subpoena to attend the inquest in Anguilla. Doc. 134-4 at 241–51. 15 From July 2019 through December 2019, North American sent monthly updates to 16 MacPherson-Pomeroy stating that her claim was still under review. See id. at 158–64. In 17 August 2019, MacPherson-Pomeroy retained counsel to communicate with North American and 18 request a more substantive update on the status of her claim. AMF No. 18. In September 2019, 19 North American responded to MacPherson-Pomeroy’s counsel that it was unable to provide the 20 requested information “without a court order.” Id. No. 19. Despite an additional request by 21 MacPherson-Pomeroy’s counsel in November 2019, North American did not provide any further 22 information regarding the status of the claim, other than that the review remained ongoing. Id. 23 Nos. 29–30. North American asserts that it kept the claim open because it had not received a 24 “satisfactory statement” that MacPherson-Pomeroy was not involved with Casey’s death. 25 2 Neither party provides a copy of Diligence’s death verification report. However, MacPherson-Pomeroy attaches an expert report including an event log which quotes a portion of the death 26 verification report as stating that Casey “appears to have passed away due to acute pulmonary 27 edema and hemorrhage, acute cardiac toxicity with cardiac ischemia, seizures and hyperthermia

on December 31, 2018 . . . [Casey] seems to have passed away as a result of drug use.” See Doc. 28 137-4 at 138. 1 SUMF No. 34. However, MacPherson-Pomeroy was never identified as a suspect in connection 2 with Casey’s death, and she was never arrested. AMF Nos. 5–6. No charges were ever brought 3 against MacPherson-Pomeroy or anyone else who was in the MacPherson-Pomeroy’s group on 4 the evening in question. Id. No. 6. 5 MacPherson-Pomeroy filed the present action in state court on December 16, 2019. Id.

6 No. 39. North American removed the action to this Court on January 17, 2020. Doc. 1. North 7 American filed a counterclaim and third-party complaint for interpleader on February 21, 2020. 8 Doc. 14. North American brought the third-party complaint claim against Melanie Rodriguez 9 and Debanee MacPherson Udall, the contingent beneficiaries on Casey’s Policy.³ Id. On 10 March 31, 2021, MacPherson-Pomeroy filed an unopposed motion for summary judgment as to

11 North American’s third-party complaint for interpleader. Doc. 76. MacPherson-Pomeroy’s 12 motion argued that there was no evidence that MacPherson-Pomeroy had killed Casey, which 13 would have precluded MacPherson-Pomeroy from having any claim to Casey’s life insurance 14 proceeds. Id. at 11; see also Cal. Prob. Code § 252. On April 8, 2022, the Court granted 15 MacPherson-Pomeroy’s motion, finding that (1) because it had a good faith belief that there was 16 a colorable adverse claim to the Policy, North American had satisfied the general requirements 17 of an interpleader action, and (2) MacPherson-Pomeroy was entitled to the entirety of Casey’s 18 life insurance policy proceeds. See generally Doc. 100. On November 11, 2022, the Court 19 disbursed the interplead funds to MacPherson-Pomeroy, less the sum of attorney’s fees at stake 20 in connection with the interpleader action. Doc. 150. On September 5, 2023, the Court awarded 21 some of the remaining deposited funds to North American as an award of attorney’s fees; it 22 awarded the remainder to MacPherson-Pomeroy. Doc. 154. On October 6, 2023, the Court 23 disbursed the awarded funds. Doc. 155. 24 Remaining before the Court is North American’s motion for summary judgment, filed

25 August 11, 2022, as to MacPherson-Pomeroy’s claims against it for breach of contract and 26 27 3 In her answer to the third-party complaint, Melanie Rodriguez confirmed that she was not challenging the payment of policy benefits to MacPherson-Pomeroy. Doc. 21 at 1. 28 1 breach of the covenant of good faith and fair dealing. Doc. 134. MacPherson-Pomeroy filed an 2 opposition and North American filed a reply. Docs. 137, 143. The Court held oral argument on 3 June 16, 2025. Doc. 164.

4 II. Legal Standard 5 Summary judgment is appropriate if “there is no genuine dispute as to any material fact 6 and the movant is entitled to judgment as a matter of law.” Fed. R. Civ. P. 56(a). A dispute is 7 “genuine” if “a reasonable jury could return a verdict for the nonmoving party.” *Anderson v. 8 Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). A fact is “material” if it “might affect the 9 outcome of the suit under the governing law.” Id. The parties must cite “particular parts of 10 materials in the record.” Fed. R. Civ. P. 56(c)(1). The Court then views the record in

the light 11 most favorable to the nonmoving party and draws reasonable inferences in that party's favor. 12 *Matsushita Elec. Indus. Co. v. Zenith Radio Corp.*, 475 U.S. 574, 587–88 (1986). However, the 13 nonmoving party's version of the facts need not be credited if it is blatantly contradicted by the 14 evidence. *Vos v. City of Newport Beach*, 892 F.3d 1024, 1028 (9th Cir. 2018). The "purpose of 15 summary judgment is to 'pierce the pleadings and to assess the proof in order to see whether 16 there is a genuine need for trial.'" *Matsushita*, 475 U.S. at 587 (citations omitted). 17 "A party seeking summary judgment bears the initial burden of informing the court of the 18 basis for its motion and of identifying those portions of the pleadings and discovery responses 19 that demonstrate the absence of a genuine issue of material fact." *Soremekun v. Thrifty Payless, 20 Inc.*, 509 F.3d 978, 984 (9th Cir. 2007) (citing *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 21 (1986)). If "the moving party will have the burden of proof on an issue at trial, the movant must 22 affirmatively demonstrate that no reasonable trier of fact could find other than for the moving 23 party." *Soremekun*, 509 F.3d at 984. 24 If the moving party meets its initial burden, the burden shifts to the nonmoving party to 25 produce evidence supporting its claims or defenses and "establish that there is a genuine issue of 26 material fact." *Matsushita*, 475 U.S. at 585. The nonmoving party "must do more than simply 27 show that there is some metaphysical doubt as to the material facts." *Id.* at 586 (citation 28 omitted). "The mere existence of a scintilla of evidence in support of the [nonmovant's] 1 position" is insufficient to survive summary judgment. *Anderson*, 477 U.S. at 252. 2 In the endeavor to establish the existence of a factual dispute, the nonmoving party need 3 not establish a material issue of fact conclusively in its favor. *T.W. Elec. Serv., Inc. v. Pac. Elec. 4 Contractors Ass'n*, 809 F.2d 626, 630 (9th Cir. 1987). It is sufficient that "the claimed factual 5 dispute be shown to require a jury or judge to resolve the parties' differing versions of the truth 6 at trial." *Anderson*, 477 U.S. at 252 (quoting *First Nat. Bank of Ariz. v. Cities Serv. Co.*, 391 7 U.S. 253, 289 (1968)). However, "[w]hen opposing parties tell two different stories, one of 8 which is blatantly contradicted by the record, so that no reasonable jury could believe it, a court 9 should not adopt that version of the facts for purposes of ruling on a motion for summary 10 judgment." *Scott v. Harris*, 550 U.S. 372, 380 (2007). "If the nonmoving party fails to produce 11 enough evidence to create a genuine issue of material fact, the moving party wins the motion for 12 summary judgment. But if the nonmoving party produces enough evidence to create a genuine 13 issue of material fact, the nonmoving party defeats the motion." *Nissan Fire & Marine Ins. Co. 14 v. Fritz Companies, Inc.*, 210 F.3d 1099, 1103 (9th Cir. 2000) (citing *Celotex*, 477 U.S. at 322). 15 III. Discussion and Analysis 16 A. Evidentiary Objections 17 Both parties raise hearsay objections to the evidence cited in the moving papers. See 18 generally Docs. 137-2, 145. "[A]t the summary judgment stage, we do not focus on the 19 admissibility of the evidence's form. We instead focus on the admissibility of its contents." 20 *Sandoval v. Cnty. of San Diego*, 985 F.3d 657, 666 (9th Cir. 2021). That is, though such 21 objections could prove cognizable at trial, only the admissibility of the relevant facts at trial, not 22 the form of these facts as presented in the motion, matters for purposes of a motion for

summary judgment. See *id.* Where “the contents of a document can be presented in a form that would be admissible at trial—for example, through live testimony by the author of the document—the mere fact that the document itself might be excludable hearsay provides no basis for refusing to consider it on summary judgment.” *Id.* (citations omitted). To the extent that the Court relies upon evidence to which a party objects in deciding the motion for summary judgment, the objections are overruled. To the extent the Court does not, the objections are denied as moot.

B. Breach of Contract and Breach of the Covenant of Good Faith and Fair Dealing

“The law implies in every contract, including insurance policies, a covenant of good faith and fair dealing.” *Wilson v. 21st Century Ins. Co.*, 42 Cal. 4th 713, 751 (2007). “[A]n insurer may breach the covenant of good faith and fair dealing when it fails to properly investigate its insured’s claim.” *Egan v. Mutual of Omaha Ins. Co.*, 24 Cal. 3d 809, 817 (1979). An unreasonable delay in paying a covered claim may also support a claim for breach of contract. See *United Invs. Life Ins. Co. v. Grant*, No. 2:05-cv-1716-MCE-DAD, 2006 WL 1282618, at *7 8 (E.D. Cal. May 9, 2006). In evaluating an insurer’s liability, “the critical issue is the reasonableness of the insurer’s conduct under the facts of the particular case.” *Pinto v. Farmers Ins. Exch.*, 61 Cal. App. 5th 676, 688 (2021) (cleaned up) (internal citations omitted). Although typically a question for the jury, the reasonableness of an insurer’s conduct is a question of law where “evidence is undisputed and only one reasonable inference can be drawn from the evidence.” *Id.* at 689 (quoting *Chateau Chamberay Homeowners Ass’n v. Associated Int’l Ins. Co.*, 90 Cal. App. 4th 335, 346 (2001)).

MacPherson-Pomeroy alleges that North American breached the covenant of good faith and fair dealing, and thereby breached the contract, by failing to reasonably investigate, evaluate, and determine coverage for the claim. Doc. 137 at 7. Specifically, MacPherson-Pomeroy alleges that North American knew of Casey’s death by early 2019 but did not pay out its policy until it was sued nearly a year later in the present action. *Id.* at 8. North American argues it had a bona fide justification for its delay: the suspicious circumstances surrounding Casey’s death in a foreign country. North American asserts that it investigated the claim out of concern it might be exposed to multiple liability, given that California law prevents a beneficiary who feloniously and intentionally kills the insured from collecting on an insured’s life insurance policy. See 134-24 1 at 8–9; Cal. Prob. Code § 252 (“A named beneficiary of a bond, life insurance policy, or other contractual arrangement who feloniously and intentionally kills the principal obligee or the person upon whose life the policy is issued is not entitled to any benefit under the bond, policy, or other contractual arrangement, and it becomes payable as though the killer had predeceased the decedent.”).

North American had verifiable proof of Casey’s death by February 2019, when it received the original death certificate from MacPherson-Pomeroy. SUMF No. 18. Per its internal policies, because the death occurred abroad, North American then sought additional information from MacPherson-Pomeroy, including hospital records, and escalated the claim to include review by North American’s counsel. *Id.* No. 20. However, to the extent North American sought

further confirmation that Casey had in fact died, it confirmed that fact at the 8 latest upon receipt of Diligence's report in July 2019. Id. No. 26. 9 North American asserts that it continued to leave the claim open after July 2019 because 10 Diligence indicated that the Anguilla coroner was conducting an inquest. But North American 11 does not dispute that MacPherson-Pomeroy, who was also sickened and hospitalized in the 12 incident that killed her husband and their friend, was never identified as a suspect, let alone 13 arrested or charged. AMF Nos. 5–6. At a minimum, there is a material dispute of fact as to 14 whether North American had a reasonable basis to suspect MacPherson-Pomeroy had any 15 involvement in Casey's death. North American does not identify any evidence of any such 16 involvement by MacPherson-Pomeroy. To the extent North American was nonetheless 17 concerned about the potential of multiple liability, it could have filed an interpleader action at 18 any time after July 2019, once it no longer contested liability on the policy, if it had a potential 19 concern as to the proper beneficiary. 20 North American grounds much of its argument on its asserted good faith belief that it 21 faced the possibility of multiple claims and the fact that it ultimately brought an interpleader 22 claim in a third-party complaint and counterclaim in this action. See generally Doc. 143; see 23 also *Minnesota Mut. Life Ins. Co. v. Ensley*, 174 F.3d 977, 981 (9th Cir. 1999) ("In light of 24 [insurer's] good faith belief that it faced the possibility of multiple claims, it did not act 25 unreasonably in failing to pay [claimant's] claim."). The Court previously found that North 26 American "had a good faith belief that there [was] a colorable adverse claim to the fund" and 27 that it "satisfied the general requirements of an interpleader action." Doc. 100 at 14. However, 28 North American did not file the interpleader action until February 2020, nearly twelve months 1 after it received Casey's original death certificate, and seven months after it received Diligence's 2 report. North American also brought the interpleader claim only after MacPherson-Pomeroy's

3 December 2019 filing of this action against North American for its delay in paying out on the 4 Policy. While it is undisputed that North American had a basis to interplead the funds, the Court 5 cannot determine as a matter of law that North American's delay in doing so, particularly its 6 delay from July 2019 to February 2020, was reasonable. 7 At the hearing, North American stated that its decision to finally file the interpleader was 8 due to it having "exhausted all avenues" to conclusively determine whether MacPherson- 9 Pomeroy was a person of interest in Casey's death. However, MacPherson-Pomeroy provides an 10 unopposed expert report stating that, in the life insurance industry, upon verification of death, it 11 is standard practice for an insurer to either (1) pay the claim, (2) deny the claim, or (3) interplead 12 the claim, and that North American's delay in doing so was inconsistent with industry standards. 13 See Doc. 137-4 at 125–40. The evidence suggests that North American had such verification of 14 Casey's death as early as February 2019, when it received Casey's death certificate directly from 15 MacPherson-Pomeroy, and at the latest by July 2019, when it received Diligence's death 16 verification report, which corroborated the cause of death listed in the February 2019 death 17 certificate. See SUMF Nos. 18, 26. However, instead of paying out, denying, or interpleading 18 the claim, North American

waited for months, even after the coroner's inquest was held in 19 September 2019.

North American asserts that it was unable to resolve MacPherson-Pomeroy's claim 21 because it had not received a satisfactory statement that she had no involvement in Casey's 22 death. Doc. 143 at 6. At the hearing, North American argued that it did not file an interpleader 23 action earlier because it was waiting to see if MacPherson-Pomeroy would be "cleared" by the 24 coroner's inquest so she could be paid directly without North American having to interplead the 25 funds. But North American knew by September 2019 that MacPherson-Pomeroy had not 26 returned to Anguilla to participate in the inquest. MacPherson-Pomeroy's decision not to return 27 to Anguilla to participate in the September 2019 coroner's inquest hearing does not establish that 28 North American's further months-long delay in addressing MacPherson-Pomeroy's claim was 1 reasonable as a matter of law, where North American does not claim that it had any evidence to 2 suggest MacPherson-Pomeroy was a suspect in Casey's death. Cf. *Lee v. Crusader Ins. Co.*, 49 3 Cal. App. 4th 1750, 1759 (1996) (finding an insurer's conduct reasonable in large part because 4 the claimant was arrested). 5 There is also a material dispute of fact as to whether the thirty-day update letters sent by 6 North American to MacPherson-Pomeroy complied with California law. See *Jordan v. Allstate 7 Ins. Co.*, 148 Cal. App. 4th 1062, 1077 (2007) (holding that, in an action for breach of the 8 covenant of good faith and fair dealing, a plaintiff can recover for noncompliance with the 9 minimum standards for claims resolution set forth in § 2695); see also *United Invs. Life Co. v. 10 Grant*, 387 Fed. Appx. 683, 688 (9th Cir. 2010) (citing evidence that insurer violated California 11 law as a basis for affirming denial of insurer's motion for new trial). If a claim requires more 12 than forty days to resolve, an insurer "shall specify any additional information that the insurer 13 requires in order to make a determination and state any continuing reasons for the insurer's 14 inability to make a determination." Cal. Code Regs. tit. 10, § 2695.7(c)(1). North American's 15 letters to MacPherson-Pomeroy simply stated that her claim was "currently under review," with 16 no additional information as to what was needed to complete North American's review. At the 17 hearing, North American noted that California law includes an exemption to this requirement 18 where "the claim is being investigated as a possible suspected fraudulent claim," *id.* 19 § 2695.7(c)(2), but North American does not point to any evidence suggesting that it relied on 20 this provision when sending its generic "review pending" notices every thirty days to 21 MacPherson-Pomeroy.⁴ 22 An insurer's eventual interpleader filing does not absolve it of liability for prior 23 unreasonable delay, and an insurer's unreasonable delay may support a claim for both breach of 24 contract and breach of the covenant of good faith and fair dealing. See *Grant*, 2006 WL 25 4 In cases of suspected fraud, California law extends the required timeframe to provide such 26 updates from thirty to eighty days. Cal. Code Regs. tit. 10, § 2695.7(k)(1). The fact that North 27 American continued to issue its notices to MacPherson-Pomeroy on a thirty-day basis undermines its argument that it was relying on this provision in limiting the amount of 28 information it provided to her. 1 1282618, at *7. Whether North

American's delay following its confirmation of Casey's death 2 was reasonable cannot be resolved as a matter of law. Whether MacPherson-Pomeroy is entitled 3 to attorney's fees in connection with this action will also depend on the outcome of her claims at 4 trial. See *Brandt v. Superior Court*, 37 Cal. 3d 813, 817 (1985) ("When an insurer's tortious 5 conduct reasonably compels the insured to retain an attorney to obtain the benefits due under a 6 policy, it follows that the insurer should be liable in a tort action for that expense."). 7 Accordingly, North American's motion for summary judgment as to MacPherson- 8 Pomeroy's claims for breach of contract, breach of the covenant of good faith and fair dealing, 9 and attorney's fees is denied. 10 C. Punitive Damages 11 North American also seeks summary judgment as to MacPherson-Pomeroy's claim for 12 punitive damages. California law "does not favor punitive damages and they should be granted 13 with the greatest caution." *Beck v. State Farm Mut. Auto Ins. Co.*, 54 Cal. App. 3d 347, 355 14 (1976). Under California law, punitive or exemplary damages may be awarded only if "the 15 plaintiff proves by clear and convincing evidence that the defendant committed a tort with 16 oppression, fraud, or malice." Cal. Civ. Code § 3294(a). No evidence suggests that North 17 American acted with "oppression, fraud, or malice" in its alleged disregard for MacPherson- 18 Pomeroy's claim to the Policy. See *Grant*, 387 Fed. Appx. at 687. There is no evidence of an 19 intent to injure or defraud MacPherson-Pomeroy. While a trier of fact could find that North 20 American's delay was unreasonable, no reasonable juror could find that it rose to the level of 21 egregious conduct required to award punitive damages. Accordingly, North American's motion 22 is granted as to MacPherson-Pomeroy's claim for punitive damages. 23 /// 24 /// 25 /// 26 /// 27 /// 28 /// 1 | IV. Conclusion and Order 2 For the reasons explained above: 3 1. North American's motion for summary judgment, Doc. 134, is GRANTED in part 4 and DENIED in part. The motion is GRANTED as to MacPherson-Pomeroy's claim 5 for punitive damages and DENIED as to all other claims. 6 7

g | IT IS SO ORDERED. _

9 Dated: _ June 18, 2025 ☐☐

10 UNITED STATES DISTRICT JUDGE

11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 13